



**COMMISSIONERS COURT
COMMUNICATION**

AGENDA DATE : January 8, 2024

CONSENT OR REGULAR: Consent

CONTRACT REFERENCE NO
(IF APPLICABLE): N/A

SUBJECT: Quarterly Report of Life Ambulance

BACKGROUND/DISCUSSION OF TOPIC: To include statutory requirement, operational impact, or performance goal.

Quarterly Update of Response Times for County of El Paso

1. Station Unit Responses
2. Unincorporated and Incorporated Call Volume
3. Emergency Calls Report

FISCAL IMPACT:

General Fund

PRIOR COMMISSIONERS COURT ACTION (IF ANY):

N/A

RECOMMENDATION:

Accept Quarterly Report

COUNTY ATTORNEY APPROVAL

The attached document has been given legal review by the El Paso County Attorney's Office on behalf of the County of El Paso, its officers, and employees. Said legal review should not be relied upon by any person or entity other than the County of El Paso, its officers, and employees.

COUNTY ATTORNEY:

LEGAL REVIEW:

LEGAL REVIEW NOTES (If Applicable):

DATE:

SUBMITTED BY:	Rachel B. Harracksingh	Life Ambulance Service, Inc.	(915) 772-1642
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LIFE**AMBULANCE SERVICE, INC.***Offering Paramedic Service*P.O. BOX 26486
EL PASO, TX 79926
(915) 772-1642

January 2, 2024

El Paso County Judge
El Paso County CommissionersThis is the report for emergency calls for the County of El Paso.
The report covers the period OCTOBER 1, 2023 through DECEMBER 20, 2023.

Patient Refusal and Cancellation Range from 30% to 37% of call volume per month. We continue to work with 911 interface due to duplicates and data issues. Approximately 6% are duplicates. This report is a combination of the Fractile Response Time and Excel Report.

Executive Summary: Station Unit Responses

Calls and Times	Current # of Calls	Average Times
County Wide	2,052	8:33

Calls and Times	Current # of Calls	Average Times
Vinton	440	7:08
Socorro	199	10:30
Fabens	339	8:08
Horizon	775	8:53
Montana Vista	240	8:36
City Responses	59	14:45

Location of Stations

Station 1: Vinton – 7670 Doniphan Dr. Vinton, TX 79821
 Station 2: Socorro – 131 Passmore Rd. Socorro, TX 79927
 Station 3: Fabens – 217 West Main St. Fabens, TX 79838
 Station 4: City – 5720 Trowbridge Dr. El Paso, TX 79925
 Station 5: Horizon – 100 Ellsworth Dr. Horizon, TX 79928
 Station 6: Montana Vista – 14636 Montana Ave. El Paso, TX 79938

Mission Statement:

Our mission is to provide the Citizens of El Paso County, Texas the best possible High Performance Pre-Hospital Care within the constraints of the funds available and the large area to be serviced. To create consistency of purpose for improving the standards of care, service, and patient care.

*"Serving El Paso County Since 1984"*

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January 2, 2024

Calls for period 2,052

Subsidy for Period \$ 91,586.70

Last known Subsidies for Socorro – Oct. 2020
& Horizon – March 2020 - 42,188.72

Total Subsidy \$ **49,397.98**

Subsidy Cost/Call \$ 24.07

Report Period **10/01/2023 to 12/20/2023**

	<u>Unincorporated</u>		<u>Incorporated</u>		<u>Total</u>	<u>Subsidy</u>	<u>Subsidy</u>
	Calls	Cancelled Calls & Refusals	Calls	Cancelled Calls & Refusals	Incorp. Calls	Cost for Call	Dollars for Period
Anthony	0	0	51	37	88	\$24.07	\$2,118.16
Clint	78	23	13	13	26	\$24.07	\$625.82
Vinton/ Westway	58	28	25	8	33	\$24.07	\$794.31
San Elizario	0	0	132	84	216	\$24.07	\$5,199.12

Respectfully,



Athens E. Henry for Rachel B. Harracksingh, President

*"Serving El Paso County Since 1984"*

DESTINATION FACILITY OCTOBER 01 THROUGH DECEMBER 20, 2023

Destination Facility	OCT	NOV	DEC	Total per Facility
DSMC	111	109	70	290
EASTLAKE OFF CAMPUS	11	6	4	21
EL PASO CHILDREN'S HOSPITAL	13	20	21	54
HORIZON CAMPUS	11	12	4	27
LPMC	7	7	8	22
PMH	7	10	7	24
SMC HP	3	4	1	8
SP EAST	183	152	122	457
TMC	58	52	36	146
UNIVERSITY MEDICAL CENTER	31	37	28	96
WBAMR - 2	2	4	3	9

Top Ten Types of Calls for October 01 through December 20, 2023:

- Dependance other enables machines/devices-M/TMHP
- Need for Continuous Supervision-M
- Pain Unspecified-M1,2/TMHP
- Weakness-M1
- Cardiac Arrhythmia Unspec.-M1/TMHP
- Other Symptoms/Signs Circulatory/Resp,M1,TMHP
- Tachycardia-M1
- Chest Pain Unspec-M1/TMHP
- Shortness of Breath-M1/TMHP
- Injury other Unspec Body Region-M1,TMHP

Trip Count by Destination Facility

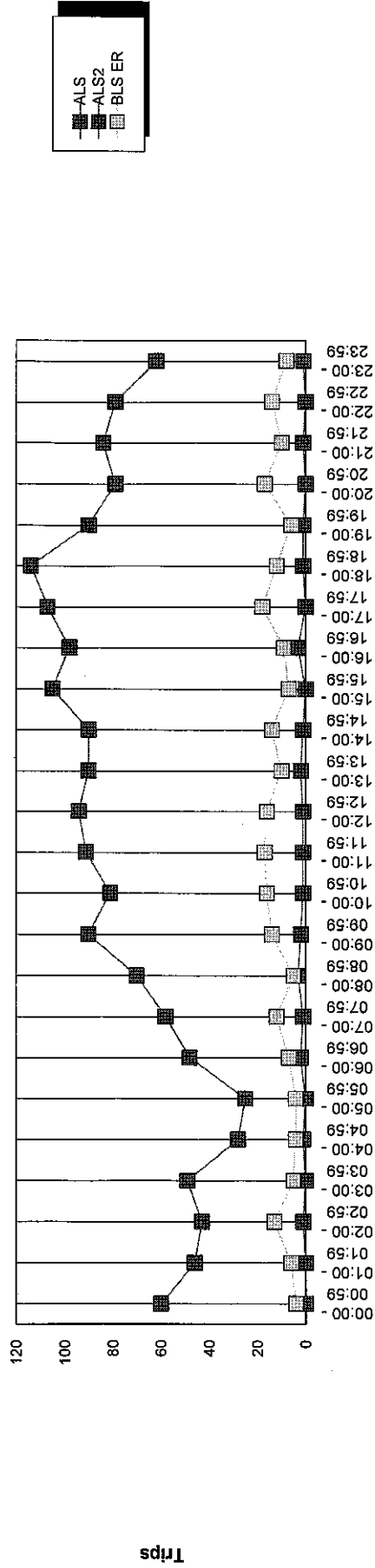
Date IS BETWEEN 10/01/2023 AND 12/20/2023; AND Dispatch Priority IS (Disabled) ER - (Immediate Response) OR ER (Immediate Response)

	<u>ALS</u>	<u>ALS2</u>	<u>BLS</u>	<u>ER</u>	<u>Total</u>
<No Facility>	898	0	0	0	898
DSMC	233	9	50	0	292
EASTLAKE OFF CAMPUS	14	0	7	0	21
EL PASO CHILDRENS HOSPITAL	40	0	14	0	54
HORIZON CAMPUS	14	0	13	0	27
LPMC	17	0	4	0	21
PMH	15	0	9	0	24
SMC HP	5	1	2	0	8
SP EAST	364	7	83	0	454
TMC	97	6	44	0	147
UNIVERSITY MEDICAL CTR	74	0	22	0	96
WBAMC	1	0	0	0	1
WBAMC - 2	9	0	0	0	9
Total	1,781	23	248	0	2,052

Demand Analysis by Call Type

Date IS BETWEEN 10/01/2023 AND 12/20/2023; AND Dispatch Priority IS (Disabled) ER - (Immediate Response) OR ER (Immediate Response)

Life Ambulance Service Inc.



Trip Count of Call Type by Patient Age

Date IS BETWEEN 10/01/2023 AND 12/20/2023; AND Transporting Priority IS(Disabled) ER - (Immediate Response) OR ER (Immediate Response)

Life Ambulance Service Inc.

	ALS	ALS2	BLS ER	Total
0 to 10 years	58	0	19	77
11to 20 years	104	1	15	120
21to 30 years	138	1	25	164
31to 40 years	125	2	31	158
41to 50 years	134	3	29	166
51to 60 years	148	3	30	181
61to 70 years	139	2	40	181
70 years or older	272	11	59	342
DOB not Recorded	660	0	0	660
Total	1,778	23	248	2,049