

Mike Bradley  
Hewlett Packard Enterprise Company  
8000 Foothills Blvd MS 5509  
ROSEVILLE CA 95747

SUZI ESQUIVEL  
County of El Paso  
800 E Overland Ave  
El Paso TX 79901-2518

09/19/2023

**Support Account Reference:** 503USE3267D5H  
**HPE Reference Number:** 72226440

Dear SUZI ESQUIVEL:

Enclosed is a Hewlett Packard Enterprise support service quote for your products. Review the services, support items, coverage dates, addresses, and company contacts for accuracy. Please advise Hewlett Packard Enterprise of any changes prior to submitting your purchase order or authorization. To order support services detailed in this package, please return billing authorization by choosing one of the following convenient options. Subject to HPE Customer Terms - Support or purchase agreement with Hewlett Packard Enterprise and if applicable, Exhibit E24.

**Option 1:** Provide an open-ended purchase order. An open-ended purchase order allows Hewlett Packard Enterprise to add products to your agreement as necessary, as well as renew your support from year to year. Cancellation of the support service agreement requires a 30-day written notice.

**Option 2:** Provide a PO for the coverage dates specified in the enclosed referenced proposal.  
**Your PO must note at least one of the following, along with the support coverage period:**

1. Hewlett Packard Enterprise Reference (quote) number(s),
2. Support Account Reference(s) (SAR)
3. Service Agreement ID(s) (SAID)
4. AMP ID(s)

\* If there is an approval signature section on your PO then it should be signed/approved before sending to Hewlett Packard Enterprise. Please indicate if you are taxable or tax exempt. If your organization is Tax Exempt, please send a copy of your Tax Exemption Certificate with your PO. Include your billing frequency and current invoice-to address.

**Option 3:** Sign and return the attached Signature Authorization Form (SAM).

\* If you provide authorization via the SAM form (Signature Authorization Method), please insure that all of the applicable boxes are checked on the form, along with the printed name and signature of the authorizing party.

**Note:** If the information in Options 1 through 3 is not included in your PO or SAM Form then Hewlett Packard Enterprise will need to contact you to collect this missing data, which will cause a delay in activating your support contract(s). Hewlett Packard Enterprise requires these details for audit purposes.

Hewlett Packard Enterprise values your business and looks forward to providing you with continued support. If you require further assistance, please contact your HPE Representative at 916-540-3144 . You can send your PO or SAM to your HPE Representative, or FAX it to .

Sincerely,  
Mike Bradley  
HPE Representative

## SIGNATURE AUTHORIZATION METHOD (SAM)

The Signature Authorization Method (SAM) may be used to order Hewlett Packard Enterprise (HPE) Support Services **ONLY IF A PURCHASE ORDER IS NOT REQUIRED TO AUTHORIZE SERVICE DELIVERY AND REMIT PAYMENT**. This SAM form, including the quotation(s) and governing terms referenced herein shall be referred to collectively as the "Support Agreement."

### (1) Customer Information:

**Company Name**  
County of El Paso

**Invoice to Address**  
800 E Overland Ave SUITE 406  
El Paso TX 79901-2518

### (2) Contract Information: Unless otherwise notified all quotes under the AMP ID below will be renewed:

Initial Quote Number: 72226440

\*\* AMP ID: EP COUNTY

**Support Account Reference:** 503USE3267D5H

**Coverage Period:** 01/01/2024 - 12/31/2024

\*\*\*The enclosed Support Account Overview dated 09/19/2023 summarizes the quotes contained within the above AMP ID.

**This quote bundle is valid until: 12/31/2023**

Check as applicable if your authorization is open-ended.

**The following term applies only to open-ended support agreements.** This Support Agreement is for the period stated on Hewlett Packard Enterprise's quote. It will be extended without modification by consecutive terms of 12 months unless one of the parties gives written notice in accordance with the underlying business terms prior to the end of the respective 12 months. If modifications of the Support Agreement are necessary, Hewlett Packard Enterprise will notify Customer in writing 60 days before the modifications are effective. Customer may terminate this Support Agreement within 30 days from receipt of notice. If Customer does not exercise this right of termination, this Support Agreement will be continued to the end of the current term with the modifications, and extended by consecutive 12-month terms. Re-pricing will occur automatically without further authorization.

### (3) REQUIRED- Tax Information:

Taxable OR  Tax Exempt Exemption # \_\_\_\_\_ (Attach copy of exemption certificate)

### (4) REQUIRED- Billing Frequency: Do not enclose Payment. Please select one of the following:

Please bill me:

Pre-Pay up front for the entire coverage term

Annually

Quarterly (Total annual amount must exceed \$20,000)

Semi-Annually (Total annual amount must exceed \$20,000)

Monthly (Total annual amount must exceed \$20,000)

Charge my credit card. Check one:  Visa  MasterCard  American Express

**For your protection, please call your HPE Sales Representative with the credit card number.**

Cardholder Name (Print) \_\_\_\_\_

Cardholder's Signature \_\_\_\_\_

Credit Card Invoice-To Address \_\_\_\_\_

### (5) REQUIRED- Service Authorization and Terms and Conditions:

Customer's signature on this form constitutes authorization for Hewlett Packard Enterprise to invoice Customer for the Hewlett Packard Enterprise support services represented in this Support Agreement. This support agreement will be governed by the following: i) The purchase agreement currently in effect between Customer and Hewlett Packard Enterprise that includes the delivery of Support Services, or if none, the Hewlett Packard Enterprise Customer Terms-Support (CTSP01), the Supplemental Data Sheet (CTDS01); and ii) any applicable Transaction Documents thereto.

\_\_\_\_\_  
Authorized Signature and Date

\_\_\_\_\_  
Printed Name, Title and Phone Number

### (6) Completed form should be returned to:

Hewlett Packard Enterprise Company  
Mike Bradley  
8000 Foothills Blvd MS 5509  
ROSEVILLE, CA 95747

TEL: 916-540-3144  
FAX:

# Support Account Overview

**AMP ID: EP COUNTY**  
**Special Terms and Conditions No: DIRTSO4160**

**Customer Address:**  
County of El Paso  
800 E Overland Ave  
El Paso TX 79901-2518

**HPE Address:**  
Hewlett Packard Enterprise Company  
8000 Foothills Blvd MS 5509  
ROSEVILLE CA 95747

**Customer Contact:**  
SUZI ESQUIVEL  
Tel: 91554620416573  
Fax:  
E-mail ESQUIVEL@EPCOUNTY.COM

**HPE Representative:**  
Mike Bradley  
Tel: 916-540-3144  
Fax:  
E-mail mbradley@hpe.com

**This quote is valid until 12/31/2023**

This order is governed by the specific agreement referenced below in the comment section. If none is identified, then Hewlett Packard Enterprise's standard terms will apply. Either one is the "Agreement".  
Multi-year support renewals are governed by the Exhibit E24 in addition to the Agreement unless otherwise specified.

- Standard Terms: [www.hpe.com/docs/customerterms](http://www.hpe.com/docs/customerterms)
- Datasheets: [www.hpe.com/info/mktlibrary](http://www.hpe.com/info/mktlibrary)

## Your Support Access Options for Service Agreement Customers:

- **Manage your service agreement online, visit** - <https://s360.hpe.com> / <https://esam.hpe.com>
- **HPE Support Center** - [www.hpe.com/support/hpesc](http://www.hpe.com/support/hpesc)

Please have your Service Agreement ID and Product/Serial available to expedite your support experience.

For Support, please call: 866-211-5211

Support Account Reference	Service Agreement ID	Coverage Period From:	To:	Description	Contract Total/USD
503USE3267D5H	1046 3904 9827	01/01/2024	12/31/2024	HPE Tech Care Basic wDMR SVC	4,504.80
COUNTY PC24	1043 5782 4204	01/01/2024	12/31/2024	HPE Datacenter Care 24x7 wDMR Addon SVC	38,744.04
EP COUNTYSKU	1050 8654 6191	01/01/2024	12/31/2024	County of El Paso	27,679.20
<b>Total Excluding Taxes EP COUNTY</b>					<b>70,928.04</b>

Please refer to the payment schedule for prices to be invoiced yearly in advance.

# Support Account Overview

## AMP ID: EP COUNTY

**Customer Address:**

County of El Paso  
800 E Overland Ave  
El Paso TX 79901-2518

**HPE Address:**

Hewlett Packard Enterprise Company  
8000 Foothills Blvd MS 5509  
ROSEVILLE CA 95747

Support Account Reference	Coverage Period From: To:	Description	Contract Total/USD
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**Summary of Charges**

Consulting	21,859.20
Hardware Support	37,437.96
Hardware and Software Helpdesk Services	5,810.88
Mission Critical Advisory Service	5,820.00
<b>Total Excluding Taxes</b>	<b>70,928.04</b>

Total excludes all taxes. If applicable, taxes will be added at the time of invoicing at the current tax rate.  
Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.  
Refer to the detail document for any applicable state & local tax

Please refer to the payment schedule for prices to be invoiced yearly in advance.

# Support Account Detail

**Special Terms and Conditions No:** DIRTSO4160  
**Your PO Reference:**  
**CCRN Number:** 0463904988

**Support Account Reference:**  
**503USE3267D5H**

HPE Reference No.: 72226440

**Equipment Address:**  
County of El Paso  
800 E Overland Ave  
El Paso TX 79901-2518

**Software Update Address:**  
County of El Paso  
800 E Overland Ave  
El Paso TX 79901-2518

**Hardware Contact:**  
SUZI ESQUIVEL  
Tel: (915) 546-2041  
Fax:

**Software Contact:**  
SUZI ESQUIVEL  
Tel: (915) 546-2041  
Fax:

**This quote is valid until 12/31/2023**  
**Coverage from: 01/01/2024 to: 12/31/2024**

**Service Agreement ID: 1046 3904 9827 For Support, please call: 866-211-5211**

Product No.	Description	Serial No.	Coverage Period from: to:	Qty	Price/USD
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**Comment:** State contract DIR-TSO-4160 and must be sited on Purchase Order

**HU4D9AC HPE CC Addon Basic wDMR SVC**

**\*\*\* Environmental Services \*\*\***

**HPE Remote Tech Support**

Technical Support  
General Technical Guidance  
Basic Service Level

737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/S-Buy	MXQ441002Y		1	13.86
737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/S-Buy	MXQ4410009		1	13.86
737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/S-Buy	MXQ4410016		1	13.86
767032-B21	HPE DL380 Gen9 24SFF CTO Server	MXQ62106YW		1	24.75

**HPE COE for SAP HANA SVC**

Access to HANA COE entitlement  
Lifecycle Planning Service

**HPE Lifecycle Svcs Suite for HANA SVC**

Lifecycle Services Suite

**Discounts**

Pre Payment HdrDisc% -1% 0.67-

**\*\*\* Hardware Support \*\*\***

**HPE Hardware Tech Support**

Onsite Support

**Please refer to the payment schedule for prices to be invoiced yearly in advance.**

**Special Terms and Conditions No: DIRTSO4160**

**Your PO Reference:**

**CCRN Number: 0463904988**

Product No.	Description	Serial No.	Coverage Period		Qty	Price/USD
			from:	to:		
	Replacement Parts					
	Basic Service Level					
	Defective Media Retention					
737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/S-Buy	MXQ441002Y			1	67.91
737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/S-Buy	MXQ4410009			1	67.91
737290-S01	HP DL360p Gen8 E5-2609v2 US Svr/S-Buy	MXQ4410016			1	67.91
767032-B21	HPE DL380 Gen9 24SFF CTO Server	MXQ62106YW			1	105.34

**Discounts**

HW Spec Neg DiscHdr% -30%	133.80-
Pre Payment HdrDisc% -1%	3.13-

**\*\*\* Software Support \*\*\***

**HPE Software Updates SVC**

- License to Use & SW Updates
- Electronic SW Information
- HPE Recommended SW Upd Method
- HPE Recommended Doc Upd Method

**Summary of Charges**

Hardware Support	309.07
Hardware Support Tax TX	0.00
Hardware and Software Helpdesk Services	66.33
Hardware and Software Helpdesk Services Tax TX	0.00
<b>TOTAL INCLUDING TAX</b>	<b>375.40</b>

Taxes have been added at current rate, however, tax rates will be those in effect at the time of invoicing.  
 Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.

Please refer to the payment schedule for prices to be invoiced yearly in advance.

# Support Account Detail

**Special Terms and Conditions No:** DIRTSO4160  
**Your PO Reference:**  
**CCRN Number:** 0435782429

**Support Account Reference:** COUNTY  
**PC24**

HPE Reference No.: 72240716

**Equipment Address:**  
 County of El Paso  
 800 E Overland Ave  
 El Paso TX 79901-2518

**Software Update Address:**  
 County of El Paso  
 800 E Overland Ave  
 El Paso TX 79901-2518

**Hardware Contact:**  
 SUZI ESQUIVEL  
 Tel: (915) 546-2041  
 Fax:

**Software Contact:**  
 SUZI ESQUIVEL  
 Tel: (915) 546-2041  
 Fax:

**This quote is valid until 12/31/2023**  
**Coverage from: 01/01/2024 to: 12/31/2024**

**Service Agreement ID: 1043 5782 4204 For Support, please call: 1-888-751-2149**

Product No.	Description	Serial No.	Coverage Period from: to:	Qty	Price/USD
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**Comment:** State contract DIR-TSO-4160 and must be sited on Purchase Order

mtl 605865-B21 reqs add of 459870-B21(exists in gds l

**HU4D6AC HPE CC Addon Essential wDMR SVC**

**\*\*\* Environmental Services \*\*\***

**HPE Remote Tech Support**

Technical Support  
 General Technical Guidance  
 Essential Service Level

817040-B21	HPE Synergy 40/4x10GbE/4x8GbFC QSFP XCVR			11	0.00
804353-B21	HPE Synergy Composer	CN77210F3J	09/30/2024	1	1.98
	<b>Please note HPE can no longer support this item from: 09/30/2024</b>				
804353-B21	HPE Synergy Composer	CN77210F3V	09/30/2024	1	1.98
	<b>Please note HPE can no longer support this item from: 09/30/2024</b>				
804353-B21	HPE Synergy Composer	CN77210F45	09/30/2024	1	1.98
	<b>Please note HPE can no longer support this item from: 09/30/2024</b>				
804353-B21	HPE Synergy Composer	CN77210F5M	09/30/2024	1	1.98
	<b>Please note HPE can no longer support this item from: 09/30/2024</b>				
757323-B21	HPE Synergy D3940 IO Adapter	CN7721V0P9		1	0.00
757323-B21	HPE Synergy D3940 IO Adapter	CN7722V062		1	0.00
804942-B21	HPE Synergy Frame Link Module	CN7731V0BP		1	0.00
804942-B21	HPE Synergy Frame Link Module	CN7734V004		1	0.00
755258-B21	HPE DL360 Gen9 8SFF CTO Server	MXQ741011R		1	21.78
755258-B21	HPE DL360 Gen9 8SFF CTO Server	MXQ741011S		1	21.78
834485-B21	HPE SY 620 Gen9 2S-EX CTO Cmpnt Mdl	MXQ74503ZL	03/31/2024	1	16.83
	<b>Please note HPE can no longer support this item from: 03/31/2024</b>				

Please refer to the payment schedule for prices to be invoiced yearly in advance.

**Special Terms and Conditions No: DIRTSO4160**

**Your PO Reference:**

**CCRN Number: 0435782429**

Product No.	Description	Serial No.	Coverage Period		Qty	Price/USD
			from:	to:		
834485-B21	HPE SY 620 Gen9 2S-EX CTO Cmpt Mdl <b>Please note HPE can no longer support this item from: 03/31/2024</b>	MXQ74503ZM		<b>03/31/2024</b>	1	16.83
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ7450401			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ7450402			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ7450403			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ7450404			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ7450405			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ7450406			1	14.85
835386-B21	HPE Synergy D3940 CTO Storage Module	MXQ7450407			1	37.62
797740-B21	HPE Synergy12000 CTO Frame 1xFLM 10x Fan	MXQ745040B			1	9.90
834485-B21	HPE SY 620 Gen9 2S-EX CTO Cmpt Mdl <b>Please note HPE can no longer support this item from: 03/31/2024</b>	MXQ74602ND		<b>03/31/2024</b>	1	16.83
834485-B21	HPE SY 620 Gen9 2S-EX CTO Cmpt Mdl <b>Please note HPE can no longer support this item from: 03/31/2024</b>	MXQ74602NF		<b>03/31/2024</b>	1	16.83
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ74602NG			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ74602NH			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ74602NJ			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ74602NK			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ74602NL			1	14.85
732350-B21	HPE SY 480 Gen9 CTO Cmpt Mdl	MXQ74602NM			1	14.85
835386-B21	HPE Synergy D3940 CTO Storage Module	MXQ74602NN			1	37.62
797740-B21	HPE Synergy12000 CTO Frame 1xFLM 10x Fan	MXQ74602NP			1	9.90
777430-B21	HPE Synergy 3820C 10/20Gb CNA				<b>20</b>	0.00
755985-B21	HPE Synergy 12Gb SAS Connection Module	TWT714W02F			1	2.26
755985-B21	HPE Synergy 12Gb SAS Connection Module	TWT714W0BV			1	2.26
755985-B21	HPE Synergy 12Gb SAS Connection Module	TWT731W02Z			1	2.26
755985-B21	HPE Synergy 12Gb SAS Connection Module	TWT731W057			1	2.26
868703-B21	HPE DL380 Gen10 8SFF CTO Server	2M2024094C			1	34.65
868703-B21	HPE DL380 Gen10 8SFF CTO Server	2M2024094D			1	34.65

**Discounts**

Pre Payment HdrDisc% -1%	4.74-
SW Spec Neg DiscHdr% -24%	2.88-

**\*\*\* Hardware Support \*\*\***

**HPE Hardware Tech Support**

- Onsite Support
- Replacement Parts
- Essential Service Level
- Defective Media Retention
- Travel Zone 1

817040-B21	HPE Synergy 40/4x10GbE/4x8GbFC QSFP XCVR				<b>11</b>	0.00
804353-B21	HPE Synergy Composer <b>Please note HPE can no longer support this item from: 09/30/2024</b>	CN77210F3J		<b>09/30/2024</b>	1	12.47
804353-B21	HPE Synergy Composer <b>Please note HPE can no longer support this item from: 09/30/2024</b>	CN77210F3V		<b>09/30/2024</b>	1	12.47

Please refer to the payment schedule for prices to be invoiced yearly in advance.



**Special Terms and Conditions No: DIRTSO4160**

**Your PO Reference:**

**CCRN Number: 0435782429**

Product No.	Description	Serial No.	Coverage Period		Qty	Price/USD
			from:	to:		
804353-B21	HPE Synergy Composer <b>Please note HPE can no longer support this item from: 09/30/2024</b>	CN77210F45		<b>09/30/2024</b>	1	12.47
804353-B21	HPE Synergy Composer <b>Please note HPE can no longer support this item from: 09/30/2024</b>	CN77210F5M		<b>09/30/2024</b>	1	12.47
757323-B21	HPE Synergy D3940 IO Adapter	CN7721V0P9			1	0.00
757323-B21	HPE Synergy D3940 IO Adapter	CN7722V062			1	0.00
804942-B21	HPE Synergy Frame Link Module	CN7731V0BP			1	0.00
804942-B21	HPE Synergy Frame Link Module	CN7734V004			1	0.00
755258-B21	HPE DL360 Gen9 8SFF CTO Server	MXQ741011R			1	106.72
755258-B21	HPE DL360 Gen9 8SFF CTO Server	MXQ741011S			1	106.72
834485-B21	HPE SY 620 Gen9 2S-EX CTO Cmpnt Mdl <b>Please note HPE can no longer support this item from: 03/31/2024</b>	MXQ74503ZL		<b>03/31/2024</b>	1	141.37
834485-B21	HPE SY 620 Gen9 2S-EX CTO Cmpnt Mdl <b>Please note HPE can no longer support this item from: 03/31/2024</b>	MXQ74503ZM		<b>03/31/2024</b>	1	141.37
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ7450401			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ7450402			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ7450403			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ7450404			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ7450405			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ7450406			1	110.88
835386-B21	HPE Synergy D3940 CTO Storage Module	MXQ7450407			1	301.45
797740-B21	HPE Synergy12000 CTO Frame 1xFLM 10x Fan	MXQ745040B			1	73.46
834485-B21	HPE SY 620 Gen9 2S-EX CTO Cmpnt Mdl <b>Please note HPE can no longer support this item from: 03/31/2024</b>	MXQ74602ND		<b>03/31/2024</b>	1	141.37
834485-B21	HPE SY 620 Gen9 2S-EX CTO Cmpnt Mdl <b>Please note HPE can no longer support this item from: 03/31/2024</b>	MXQ74602NF		<b>03/31/2024</b>	1	141.37
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ74602NG			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ74602NH			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ74602NJ			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ74602NK			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ74602NL			1	110.88
732350-B21	HPE SY 480 Gen9 CTO Cmpnt Mdl	MXQ74602NM			1	110.88
835386-B21	HPE Synergy D3940 CTO Storage Module	MXQ74602NN			1	301.45
797740-B21	HPE Synergy12000 CTO Frame 1xFLM 10x Fan	MXQ74602NP			1	73.46
777430-B21	HPE Synergy 3820C 10/20Gb CNA				<b>20</b>	0.00
755985-B21	HPE Synergy 12Gb SAS Connection Module	TWT714W02F			1	5.54
755985-B21	HPE Synergy 12Gb SAS Connection Module	TWT714W0BV			1	5.54
755985-B21	HPE Synergy 12Gb SAS Connection Module	TWT731W02Z			1	5.54
755985-B21	HPE Synergy 12Gb SAS Connection Module	TWT731W057			1	5.54
868703-B21	HPE DL380 Gen10 8SFF CTO Server	2M2024094C			1	158.00
868703-B21	HPE DL380 Gen10 8SFF CTO Server	2M2024094D			1	158.00

**Discounts**

HW Spec Neg DiscHdr% -30%

1405.80-

Pre Payment HdrDisc% -1%

32.86-

\*\*\* Software Support \*\*\*

Please refer to the payment schedule for prices to be invoiced yearly in advance.

**Special Terms and Conditions No: DIRTSO4160**

**Your PO Reference:**

**CCRN Number: 0435782429**

Product No.	Description	Serial No.	Coverage Period from: to:	Qty	Price/USD
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**HPE Software Updates SVC**

- License to Use & SW Updates
- Electronic SW Information
- HPE Recommended SW Upd Method
- HPE Recommended Doc Upd Method

**Summary of Charges**

Hardware Support	3,247.34
Hardware Support Tax TX	0.00
Hardware and Software Helpdesk Services	470.38
Hardware and Software Helpdesk Services Tax TX	0.00
<b>TOTAL INCLUDING TAX</b>	<b>3,717.72</b>

Taxes have been added at current rate, however, tax rates will be those in effect at the time of invoicing.  
Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.

Please refer to the payment schedule for prices to be invoiced yearly in advance.

# Support Account Detail

**Special Terms and Conditions No:** DIRTSO4160  
**Your PO Reference:**  
**CCRN Number:** 0508654612

**Support Account Reference:** EP  
**COUNTYSKU**

HPE Reference No.: 72226766

**Equipment Address:**  
 County of El Paso  
 800 E Overland Ave  
 El Paso TX 79901-2518

**Software Update Address:**  
 County of El Paso  
 800 E Overland Ave  
 El Paso TX 79901-2518

**Hardware Contact:**  
 SUZI ESQUIVEL  
 Tel: 91554620416573  
 Fax:

**Software Contact:**  
 SUZI ESQUIVEL  
 Tel: 91554620416573  
 Fax:

**This quote is valid until 12/31/2023**  
**Coverage from: 01/01/2024 to: 12/31/2024**

**Service Agreement ID: 1050 8654 6191 For Support, please call: 1-888-751-2149**

Product No.	Description	Serial No.	Coverage Period		Qty	Price/USD
			from:	to:		

**Comment:** State contract DIR-TSO-4160 and must be sited on Purchase Order

**HU0R4AC HPE CC Starter Pack standard SVC 1,821.60**

**Discounts**

HW Spec Neg DiscHdr% -30% 1200.00-  
 SW Spec Neg DiscHdr% -24% 960.00-  
 Pre Payment HdrDisc% -1% 18.40-

**\*\*\* Environmental Services \*\*\***

**HPE Proactive Options SVC**  
 Starter Standard Proactives

**HU0R5AC HPE 10 Complete Care Credits SVC 97.00**

**Discounts**

HW Spec Neg DiscHdr% -30% 63.90-  
 SW Spec Neg DiscHdr% -24% 51.12-  
 Pre Payment HdrDisc% -1% 0.98-

**\*\*\* Environmental Services \*\*\***

**HPE Mission Critical SVC**  
 Support Credit  
 Remote Credit Advisory Supp.

**Please refer to the payment schedule for prices to be invoiced yearly in advance.**

**Special Terms and Conditions No: DIRTSO4160**

**Your PO Reference:**

**CCRN Number: 0508654612**

Product No.	Description	Serial No.	Coverage Period		Qty	Price/USD
			from:	to:		

<b>HU0R5AC</b>	<b>HPE 10 Complete Care Credits SVC</b>					97.00
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**Discounts**

HW Spec Neg DiscHdr% -30%	63.90-
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SW Spec Neg DiscHdr% -24%	51.12-
---------------------------	--------

Pre Payment HdrDisc% -1%	0.98-
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**\*\*\* Environmental Services \*\*\***

**HPE Mission Critical SVC**

Support Credit

Remote Credit Advisory Supp.

<b>HU0R5AC</b>	<b>HPE 10 Complete Care Credits SVC</b>					97.00
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**Discounts**

HW Spec Neg DiscHdr% -30%	63.90-
---------------------------	--------

SW Spec Neg DiscHdr% -24%	51.12-
---------------------------	--------

Pre Payment HdrDisc% -1%	0.98-
--------------------------	-------

**\*\*\* Environmental Services \*\*\***

**HPE Mission Critical SVC**

Support Credit

Remote Credit Advisory Supp.

<b>HU0R5AC</b>	<b>HPE 10 Complete Care Credits SVC</b>					97.00
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**Discounts**

HW Spec Neg DiscHdr% -30%	63.90-
---------------------------	--------

SW Spec Neg DiscHdr% -24%	51.12-
---------------------------	--------

Pre Payment HdrDisc% -1%	0.98-
--------------------------	-------

**\*\*\* Environmental Services \*\*\***

**HPE Mission Critical SVC**

Support Credit

Remote Credit Advisory Supp.

<b>HU0R5AC</b>	<b>HPE 10 Complete Care Credits SVC</b>					97.00
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Please refer to the payment schedule for prices to be invoiced yearly in advance.

**Special Terms and Conditions No: DIRTSO4160**

**Your PO Reference:**

**CCRN Number: 0508654612**

Product No.	Description	Serial No.	Coverage Period		Qty	Price/USD
			from:	to:		

**Discounts**

HW Spec Neg DiscHdr% -30%	63.90-
SW Spec Neg DiscHdr% -24%	51.12-
Pre Payment HdrDisc% -1%	0.98-

**\*\*\* Environmental Services \*\*\***

**HPE Mission Critical SVC**

Support Credit  
Remote Credit Advisory Supp.

**Summary of Charges**

Consulting	1,821.60
Consulting Tax TX	0.00
Mission Critical Advisory Service	485.00
Mission Critical Advisory Service Tax TX	0.00
<b>TOTAL INCLUDING TAX</b>	<b>2,306.60</b>

Taxes have been added at current rate, however, tax rates will be those in effect at the time of invoicing.

Total price includes all additions, deletions, warranties, discounts and adjustments if applicable.

Please refer to the payment schedule for prices to be invoiced yearly in advance.

**Payment Schedule as of 09/19/2023**

**AMP ID: EP COUNTY**

**Settlement Period from: From: 01/01/2024 to: 12/31/2024**

Support Account Reference	01/01/2024	12/31/2024
503USE3267D5H	4,504.80	
COUNTY PC24	38,744.04	
EP COUNTYSKU	27,679.20	
<b>Total for the period</b>		
EP COUNTY	<b>70,928.04</b>	

Applicable tax to be added to the invoice.

Please refer to the payment schedule for prices to be invoiced yearly in advance. Price in USD.