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To Whom It May Concern:

Astrophysics Inc. is the manufacturer and sole source supplier and warranty service provider of the XIS line of X-ray inspection systems in the United States. The XIS systems are sold only as a direct transaction between Astrophysics Inc. and the end-user.

Internationally, our Authorized Dealers act as sales representatives on our behalf. They perform product demonstrations and upon successful completion of Astrophysics' training program, receive certification to perform installation and preventive and corrective maintenance on the XIS systems. Certifications are valid for 18 months.

We invite you to email our Service Department at <u>Service@AstrophysicsInc.com</u> to verify the validity of any entity claiming to be an Astrophysics certified service provider.

Best Regards,

Francois Tawk
Director of Service
Astrophysics Inc.

