



**COMMISSIONERS COURT  
COMMUNICATION**

AGENDA DATE : October 23, 2023

CONSENT OR REGULAR: Consent

CONTRACT REFERENCE NO  
(IF APPLICABLE): N/A

**SUBJECT: Quarterly Report of Life Ambulance**

**BACKGROUND/DISCUSSION OF TOPIC:** To include statutory requirement, operational impact, or performance goal.

Quarterly Update of Response Times for County of El Paso

1. Station Unit Responses
2. Unincorporated and Incorporated Call Volume
3. Emergency Calls Report

**FISCAL IMPACT:**

General Fund

**PRIOR COMMISSIONERS COURT ACTION (IF ANY):**

N/A

**RECOMMENDATION:**

Accept Quarterly Report

**COUNTY ATTORNEY APPROVAL**

The attached document has been given legal review by the El Paso County Attorney's Office on behalf of the County of El Paso, its officers, and employees. Said legal review should not be relied upon by any person or entity other than the County of El Paso, its officers, and employees.

COUNTY ATTORNEY:

LEGAL REVIEW:

LEGAL REVIEW NOTES (If Applicable):

DATE:

SUBMITTED BY:

Rachel B. Harracksingh

Life Ambulance Service, Inc.

(915) 772-1642

**LIFE****AMBULANCE SERVICE, INC.***Offering Paramedic Service*

P.O. BOX 26486  
 El Paso, TX 79926  
 (915) 877-3155

October 16, 2023

El Paso County Judge  
 El Paso County Commissioners

This is the report for emergency calls for the County of El Paso.  
 The report covers the period YTD OCTOBER 1, 2022 through SEPTEMBER 30, 2023  
 and CURRENT Quarter JUNE 22, 2023 through SEPTEMBER 30, 2023.

Patient Refusals and Cancellation Range from 30% to 37% of call volume per month.  
 We continue to work with 911 interface because of duplicates and data issues.  
 Approximately 9% are duplicates. This report is a combination of the Fractile  
 Response Time and Excel Report.

**Executive Summary: Station Unit Responses**

Calls and Times	YTD No. of Calls	YTD Avg Times	Current No. of Calls	Current Avg Times
County Wide	9,018	8:44	2,680	8:38

Calls and Times	YTD No. of Calls	YTD Average Times	Current No. of Calls	Current Average Times
Vinton	1,542	8:11	443	8:04
Socorro	985	10:18	284	9:59
Montana Vista	1,003	8:27	314	8:13
Horizon	3,492	8:55	1,049	8:59
Fabens	1,707	7:59	506	7:59
City Responses	289	11:45	84	11:59

**Location of Stations**

- Station 1: Vinton – 7670 Doniphan Dr. Vinton, TX 79821
- Station 2: Socorro – 131 Passmore Rd. Socorro, TX 79927
- Station 3: Fabens – 217 West Main St. Fabens, TX 79838
- Station 4: City – 5720 Trowbridge Dr. El Paso, TX 79925
- Station 5: Horizon – 100 Ellsworth Dr. Horizon, TX 79928
- Station 6: Montana Vista – 14636 Montana Ave. El Paso, TX 79938

Our mission is to provide the Citizens of El Paso County, Texas the best possible High Performance Pre-Hospital Care within the constraints of the funds available and the large area to be serviced. To create constancy of purpose for improving the standards of care, service and patient care.



*"Serving El Paso County Since 1984"*



# LIFE

## AMBULANCE SERVICE, INC.

Offering Paramedic Service

P.O. BOX 26486  
EL PASO, TX 79926  
(915) 772-1642

October 16, 2023

Calls for period 2,680

Subsidy for Period \$ 110,808.60

Last known Subsidies for Socorro – Oct. 2020  
& Horizon – March 2020 - 42,188.72

Total Subsidy \$ 68,619.88

Subsidy Cost/Call \$ 25.60

Report Period 06/22/2023 to 09/30/2023

	<u>Unincorporated</u>		<u>Incorporated</u>		<u>Total</u>	<u>Subsidy</u>	<u>Subsidy</u>
	Calls	Cancelled Calls & Refusals	Calls	Cancelled Calls & Refusals	Incorp. Calls	Cost for Call	Dollars for Period
Anthony	0	0	72	65	137	\$25.60	\$3,507.20
Clint	115	57	28	25	53	\$25.60	\$1,356.80
Vinton/ Westway	83	39	19	15	34	\$25.60	\$870.40
San Elizario	0	0	181	126	307	\$25.60	\$7,859.20

Respectfully,



Athens E. Seijas for Rachel B. Harracksingh, President



"Serving El Paso County Since 1984"



DESTINATION FACILITY JUNE 22 THROUGH SEPTEMBER 30, 2023					
DESTINATION FACILITY	JUN	JUL	AUG	SEP	TOTAL PER FACILITY
DSMC	45	133	118	135	432
EASTLAKE OFF CAMPUS	7	11	11	12	41
EL PASO CHILDREN'S HOSPITAL	8	14	14	23	59
HORIZON CAMPUS	0	5	7	6	18
LPMC	0	4	9	5	18
PMH	4	13	8	5	30
SMC HP	0	2	2	4	8
SP EAST	66	146	167	169	548
TMC	9	51	77	62	199
UNIVERSITY MEDICAL CENTER	11	56	46	49	162
WBAMC-2	0	4	7	2	13

**Top Ten Types of Calls for June 22 through September 30, 2023:**

Dependance other enables machines/devices-M/TMHP  
 Need for Continuous Supervision-M  
 Pain Unspecified-M1,2/TMHP  
 Cardiac Arrhythmia Unspec.-M1/TMHP  
 Other Symptoms/Signs Circulatory/Resp,M1,TMHP  
 Tachycardia-M1  
 Weakness-M1  
 Injury other Unspec Body Region-M1,TMHP  
 Chest Pain Unspec-M1/TMHP  
 Abdominal Pain unspecified-M1/TMHP

# Trip Count by Destination Facility

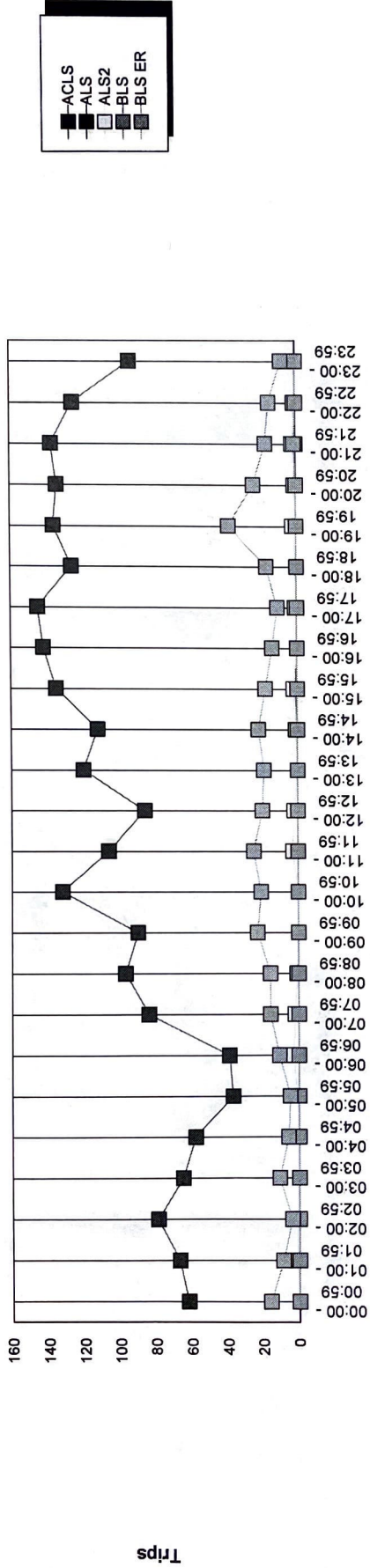
Date IS BETWEEN 06/22/2023 AND 09/30/2023; AND Dispatch Priority IS (Disabled) ER - (Immediate Response) OR ER (Immediate Response)

	<u>ACLS</u>	<u>ALS</u>	<u>ALS2</u>	<u>BLS</u>	<u>BLSER</u>	<u>Total</u>
<No Facility>	0	1,288	0	0	0	1,288
DSMC	0	348	14	0	70	432
EAST EL PASO PHYSICIANS MED	0	1	0	0	0	1
EASTLAKE OFF CAMPUS	0	21	1	0	19	41
EL PASO CHILDREN'S HOSPITAL	0	39	0	0	20	59
HORIZON CAMPUS	0	8	0	0	10	18
LPMC	0	13	0	0	5	18
PMH	0	13	0	0	17	30
SMC HP	0	6	0	0	2	8
SP EAST	1	419	7	1	120	548
SP EAST WOUND CARE	0	1	0	0	0	1
TMC	0	124	2	0	73	199
UMC EAST	0	0	0	0	1	1
UNIVERSITY MEDICAL CTR	0	116	0	0	46	162
WBAMC - 2	0	10	0	0	3	13
<b>Total</b>	<b>1</b>	<b>2,407</b>	<b>24</b>	<b>1</b>	<b>386</b>	<b>2,819</b>

# Demand Analysis by Call Type

Date IS BETWEEN 06/22/2023 AND 09/30/2023; AND Dispatch Priority IS (Disabled) ER - (Immediate Response) OR ER (Immediate Response)

Life Ambulance Service Inc.



# Trip Count of Call Type by Patient Age

Date IS BETWEEN 06/22/2023 AND 09/30/2023; AND Transporting Priority IS (Disabled) ER - (Immediate Response) OR ER (Immediate Response)

## Life Ambulance Service Inc.

	ACLS	ALS	ALS2	BLS	BLS ER	Total
0 to 10 years	0	69	0	0	36	105
11 to 20 years	0	182	1	0	47	230
21 to 30 years	1	200	5	0	34	240
31 to 40 years	0	194	0	0	53	247
41 to 50 years	0	167	3	0	44	214
51 to 60 years	0	190	5	1	44	240
61 to 70 years	0	172	4	0	44	220
70 years or older	0	312	6	0	84	402
DOB not Recorded	0	919	0	0	0	919
<b>Total</b>	<b>1</b>	<b>2,405</b>	<b>24</b>	<b>1</b>	<b>386</b>	<b>2,817</b>