



Domestic Relations Office

Department Overview

2022

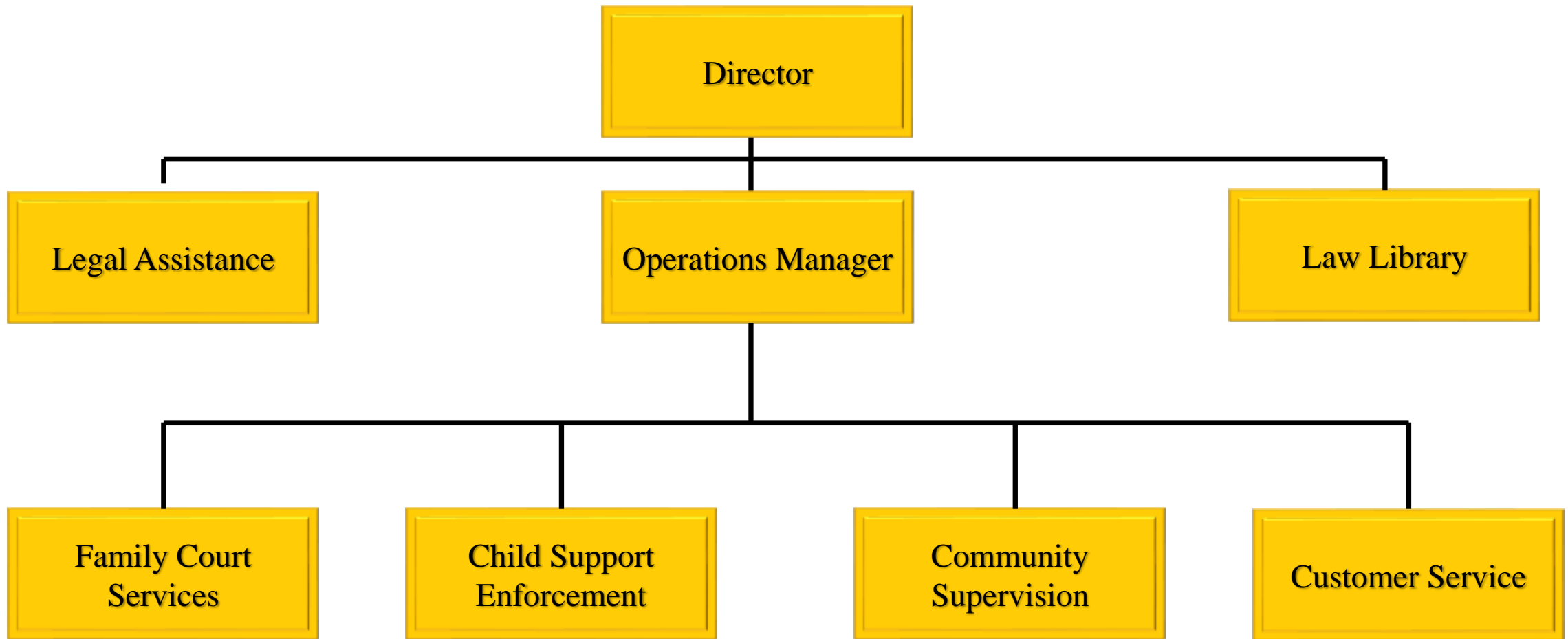
Domestic Relations Office

■ Our Mission

Through innovative initiatives, we strive to educate parents and enrich the lives of children to ensure a bright future for El Paso County.

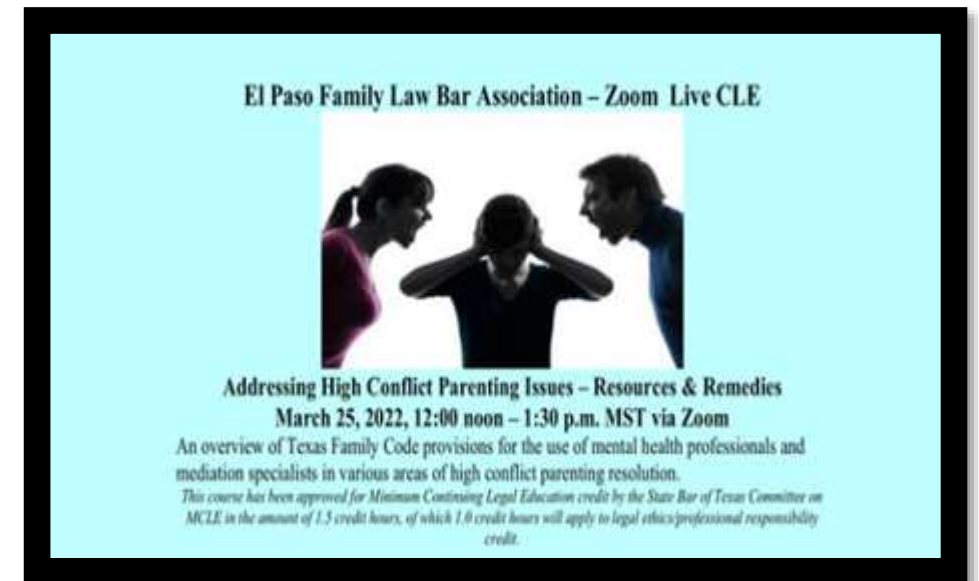


Domestic Relations Office Organizational Chart



LEGAL ASSISTANCE

- Attorneys appear before Family Courts and the IV-D Child Support Courts for El Paso County. We do not provide legal representation to either side.
- Attorneys provide legal modification & enforcement of Child Support/ Medical and Dental Support and modification & enforcement of Access and Possession orders.



Legal Assistance

- Developed a 9-minute video on our website to answers questions on Enforcement of Access and Possession for Parents with their children.
- Hosted live monthly Question and Answers Sessions for parents about our Access and Possession services





LEGAL ASSISTANCE

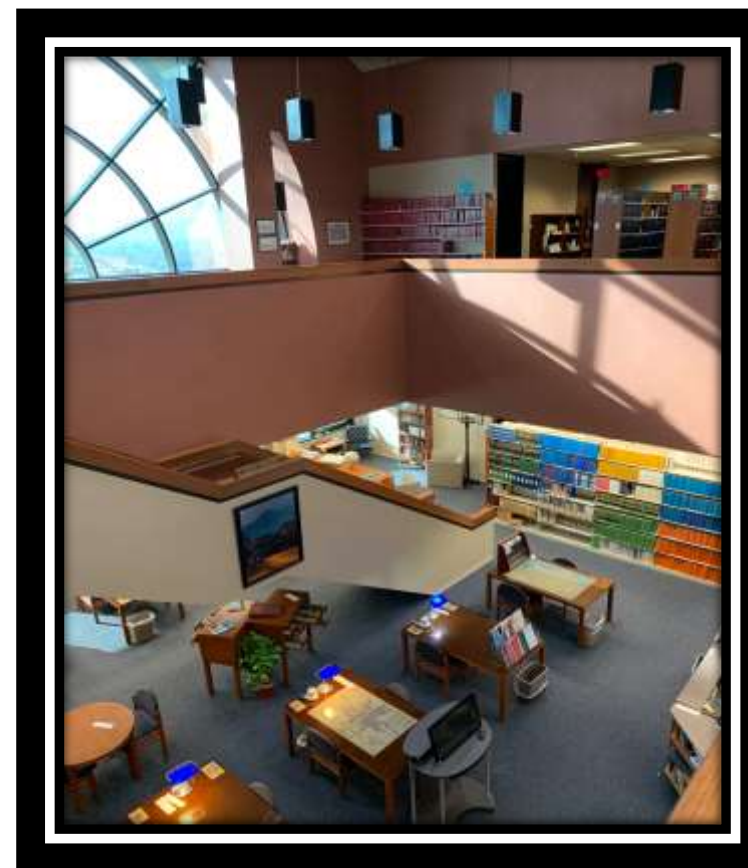
LEGAL ASSISTANCE

LAW LIBRARY

Mission:

Our mission is to provide a public legal research facility to the citizens and visitors of the County, in order to facilitate access to legal information and enhance the administration of justice.

The Law Library is now averaging over 800 visitors a month since adding the new people counter.



Law Library

Services for Attorneys

- Lexis, Westlaw and Hein OnLine
- State Bar Practice Library online
- Federal, State and Local information
- Self Serve Document Preparation
- Printing from desktops
- Document copying
- Directional Information
- Technology Assistance
- Research Assistance
- Notary Services
- Help print from personal devices
- Borrowing privileges
- E-file Stations & assistance
- Scanning
- Faxing
- Charging Stations
- Copy Cards

Public/Pro Se Services

- Directional Information
- inFORM yourself pamphlets
- Self Serve Document preparation
- Printing and copying
- Training rooms
- Group Tours
- Notary Services



Law Library Additions

Additions to the Law Library:

One of the additions this year was a large screen monitor/ camera to capture the room, and speaker/microphone for small group remote meetings.

Users of the Law Library Space:

District Attorney's Office, Human Resources, Council of Judges, Facilities Department, Sherriff's Office, Dispute Resolution Center, and the Public



Retreat Rooms on the 13th floor:

Another addition to Law Library this year are retreat rooms upstairs, where the public or employees may go for a mindful moment.





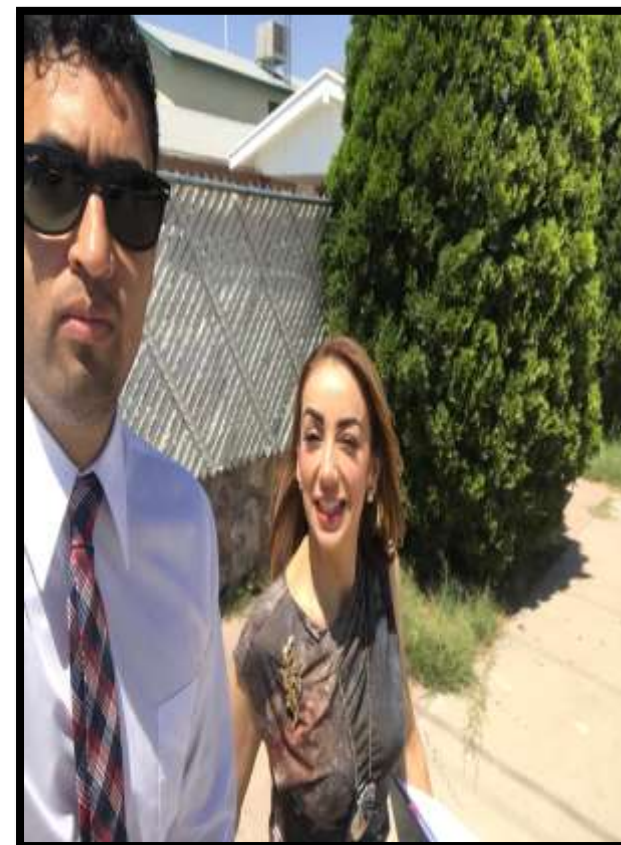
LAW LIBRARY

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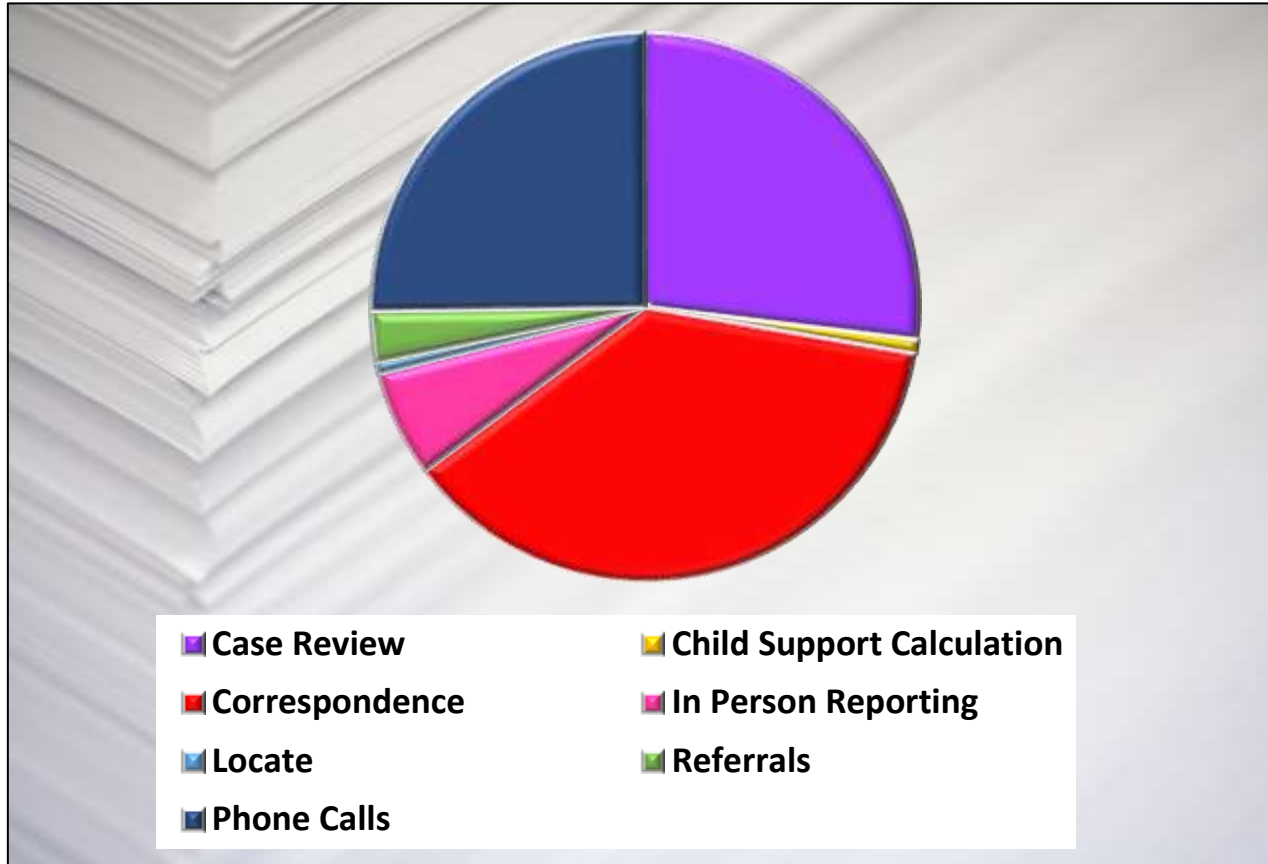
COMMUNITY SUPERVISION

The primary goal of Community Supervision is to monitor parents who are placed on probation and assist them in becoming compliant with their family court order.

- We have collected \$1,423,760.10 in child support from individuals placed on Community Supervision
- Projected revenue from OAG contract for IV-D Community Supervision cases for 2022: \$88,902.67



Community Supervision – Over 16,000 Activities



- Some of the activities for Community Supervision include:
 - Case Review
 - Correspondence
 - Phone Calls

COMMUNITY SUPERVISION

CHILD SUPPORT ENFORCEMENT

The Child Support Enforcement division accepts applications for IV-D services from individuals with existing court orders from El Paso County that include Child Support. Our services include:

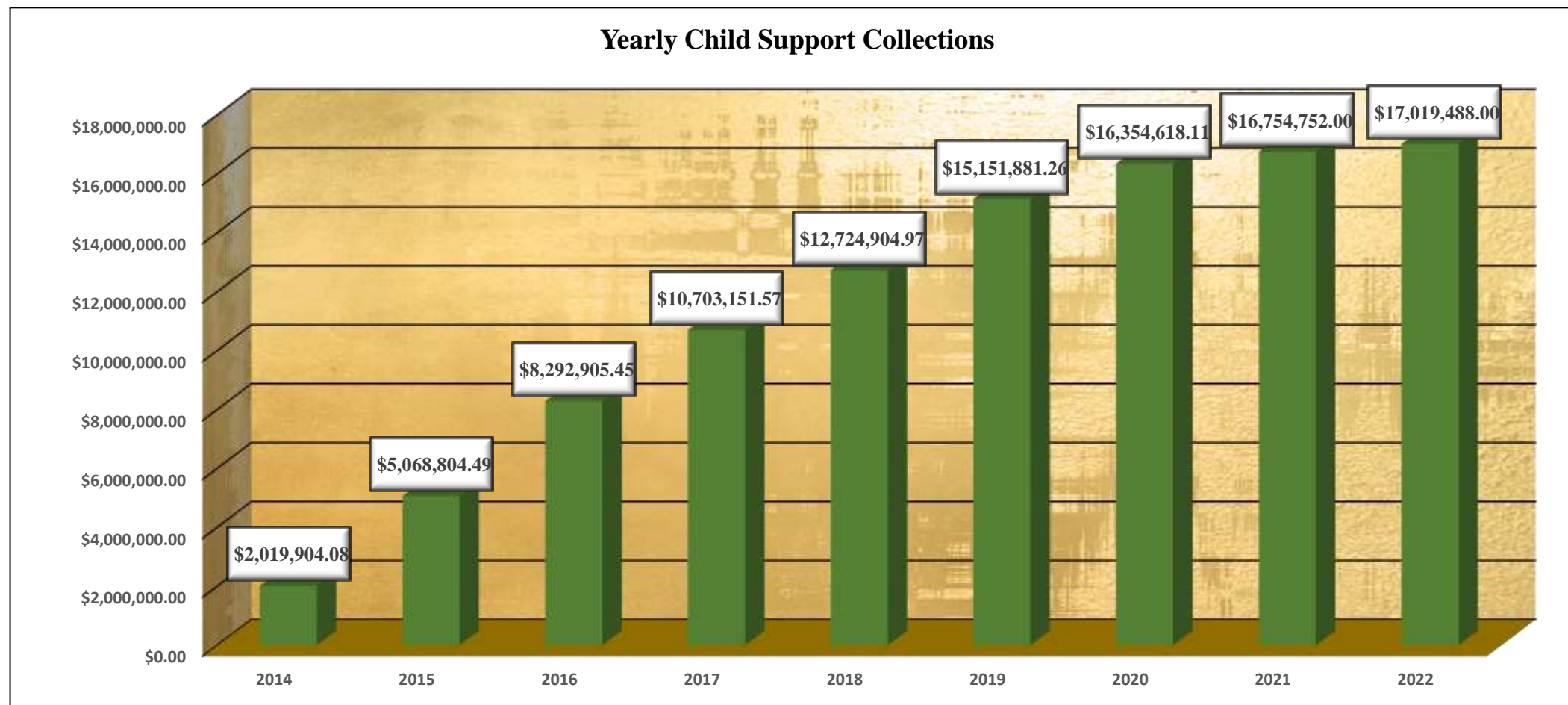
- Generate Child Support pay records
- Modification and Enforcement of Child Support, Medical Support, and Dental Support provisions as spelled out in court orders.
- Send out modification review questionnaires
- Open cases at the State Disbursement Unit for the processing of payments
- Following the latest federal child support guidelines, we now provide the ability to pay questionnaires before proceeding with contempt enforcement actions.



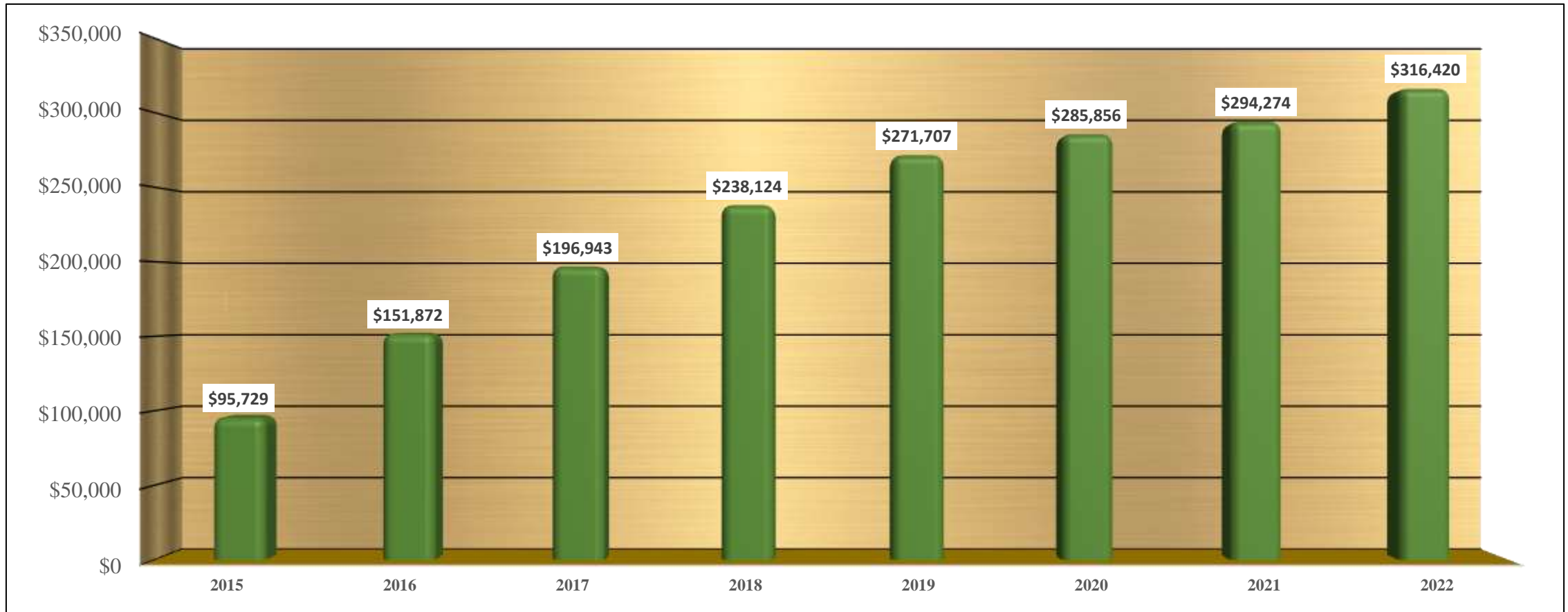
Over 40,000 Activities

- Customer Service
- Administrative/ Legal Enforcement
- Case Initiation Activities
- Order Entry
- Scanned Documents

Child Support Enforcement – \$17 Million in Collections



Child Support Enforcement – Revenue from Contract



CHILD SUPPORT ENFORCEMENT

FAMILY COURT SERVICES

Family Court Services provides court-ordered social services to help families resolve family law disputes out of the courtroom.

\$59,730 annual grant with the Office of the Attorney General (OAG) to provide Access and Possession services at no cost to individuals with existing IV-D Child Support Cases. We will have an additional term in 2023-2024.



Over 17,000 Activities

- OAG Grant Hours
- Meet with Parents/Interview
- 48 Hour Parent Contacts
- Reports to Court
- Access & Possession Activities/Agreements
- Outreach
- Education/Customer Service

Family Court Services – Access and Possession

Video Here

Family Court Services Training

DISCLAIMER / AVISO

❗ In order to receive credit for the Court Order Orientation training, please make sure to **complete and submit the online form at the end of the training**, there will be an online form after you complete the training, see the image below of a sample of the submission form.

❗ Asegúrese de llenar la caja de información al final de esta clase. Sin esta información, usted no recibirá crédito por la clase que esta por tomar. La caja de información aparece como la imagen debajo de este aviso.



Domestic Relations Office
Brian Stortz

Child Support, About Us, Access and Registration, Child Support Enforcement, Community Resources, Family Court Services, Mediation

SUBMIT TRAINING FORM

Please fill in the blanks to submit the completion of your training.

Full Name (Print Last, First, Middle):
Last Name:
First Name:
Middle Name:
Email Address:
Phone Number (Complete Area Code, City, State, ZIP Code):
Phone Number:
City:
State:
ZIP Code:

Submit Form | Cancel

Sample online form

Start Online Training
Court Order Orientation - English
Court Order Orientation - Spanish

- Family Court Services has seen a 170% increase in participation levels in Cooperative Parenting Classes by offering the classes online versus the past in-person classes.
- We have also had an increase in the number of parents that complete our online Court Order Orientation Classes that we developed to be self-paced and available 24/7.

FAMILY COURT SERVICES

CUSTOMER SERVICE

Customer Service is responsible for answering all general questions for the Domestic Relations Office and accepting applications for services.

Some of the applications include:

- Access Facilitation and Monitoring
- Child Support Calculations/ Payment Ledgers
- Enforce or Modify Access and Possession Rights
- Enforce Uninsured Medical Expenses
- Enforce or Modify Child Support
- Non-Support Letters



Shinning Stars of the DRO



DRO Children's Art



Upcoming 2023 Conference



Texas Association of Domestic
Relations Offices (TADRO)
in El Paso October 2023



Thank you!

Questions?