## AMENDMENT # 02 TO MASTER SERVICES AGREEMENT

This Amendment #02 ("Amendment") takes effect as of the date signed by all parties listed in this preamble ("Effective Date"), and amends and revises that certain **Master Services Agreement**, dated November 13, 2019, as amended from time to time (the "Agreement"), by and between Global Tel\*Link Corporation d/b/a ViaPath Technologies with an address of 3120 Fairview Park Drive, Suite 300, Falls Church, Virginia 22042 (the "Company"), and El Paso County, Texas with an address of 500 East San Antonio, El Paso, TX 79901 (the "Premises Provider") (Company and Premises Provider collectively, the "Parties" and each a "Party"). All capitalized terms not defined herein shall have the definitions set forth in the Agreement.

**WHEREAS**, the Parties have agreed to amend Agreement, as further described below; and;

**NOW, THEREFORE**, in consideration of the promises and covenants set forth in this Amendment, and for good and valuable consideration, the sufficiency of which is acknowledged by the Parties' signatures, the Parties agree as follows:

- 1. **Section 3. Term** is hereby modified as follows:
  - a. The term of the Agreement is hereby extended for one (1) year from November 12, 2024, to November 12, 2025.
- 2. As soon as reasonably practicable from the Effective Date of this Amendment, Company shall implement the following additional mail scanning service. Exhibit B Service Schedule Enhanced Services IP-Enabled Tablets (Exhibit B) in original Agreement, Para 6 Tablets, a. Enhanced Services is modified as follows: the following para vi is added:
  - a. Mail Scanning Solution: At the Premise Provider's request, the Company agrees to scan inmate mail, an average of four (4) pieces of mail per average daily population (ADP) per month into electronical format that the facility can then deliver electronically to the original inmate recipient. The inmates' mail will be directed to a mail scanning location designated by Company, where such inmates' mail will be opened, scanned, and delivered electronically to the Premises Provider and/or Company, for delivery via the Tablets to the inmates. The Premises Provider will provide instructions to those desiring to send mail to inmates, on the address to send the mail, and other information for delivery. The Parties agree that any rule, regulation, statue, or court order, or other change mandated by any federal, state, or local authority which may interfere with, materially alter, or adversely affect Company's rights or obligations related to Mail Scanning under this Agreement, shall require the Parties to enter into good faith negotiations to renegotiate the terms of this Mail Scanning service. Any additional costs to Company resulting from changes mandated by federal, state, or local authorities shall be reimbursed to Company by Premise Provider until such time that a new agreement on the terms of the Mail Scanning service is reached. Should the parties fail to agree on new terms for the Mail Scanning service, the Company shall be released from any and all further obligation to the Premises Provider to provide the Mail Scanning service.

Any changes to the Mail Scanning service do not affect the Parties' rights and obligations under the rest of this Agreement.

In the event of any inconsistencies between the terms and conditions contained in the Agreement and the terms and conditions contained herein, the terms and conditions contained herein shall control. Except as set forth in this Amendment, the Agreement remains in full force and effect, without modification or amendment, and is hereby ratified and confirmed. This Amendment may be executed in multiple counterparts, each of which shall be an original, and all of which shall be one and the same contract. Original signatures transmitted by facsimile or electronic mail shall be effective to create such counterparts. Each person whose signature appears below warrants and represents that they have the requisite authority to execute this Amendment on behalf of the entity for which they are signing.

IN WITNESS WHEREOF, the foregoing Amendment has been executed by the Parties as of the latest date listed below.

| Company   | <b>Premises Provider</b> |
|---|--------------------------|
| Global Tel Link Corporation<br>d/b/a ViaPath Technologies | El Paso County, Texas    |
|   |                          |
| By:   | By:                      |
| Name: Eileen Tobin  | Name:                    |
| Title: Director, Contracts                                | Title:                   |
| Date: September 07, 2022                                  | Date:                    |