



## COMMISSIONERS COURT COMMUNICATION

AGENDA DATE : July 5, 2020

CONSENT OR REGULAR: Consent

CONTRACT REFERENCE NO  
(IF APPLICABLE): N/A

**SUBJECT: Quarterly Report of Life Ambulance**

**BACKGROUND/DISCUSSION OF TOPIC:** To include statutory requirement, operational impact, or performance goal.

Quarterly Update of Response Times for County of El Paso

1. Station Unit Responses
2. Unincorporated and Incorporated Call Volume

**FISCAL IMPACT:**

General Fund

**PRIOR COMMISSIONERS COURT ACTION (IF ANY):**

N/A

**RECOMMENDATION:**

Accept Quarterly Report

**COUNTY ATTORNEY APPROVAL**

The attached document has been given legal review by the El Paso County Attorney's Office on behalf of the County of El Paso, its officers, and employees. Said legal review should not be relied upon by any person or entity other than the County of El Paso, its officers, and employees.

COUNTY ATTORNEY:

LEGAL REVIEW:

LEGAL REVIEW NOTES (If Applicable):

DATE:

SUBMITTED BY:

Rachel B. Harracksingh

Life Ambulance Service, Inc.

(915) 772-1642

**LIFE****AMBULANCE SERVICE, INC.***Offering Paramedic Service***P.O. BOX 26486  
EL PASO, TX 79926  
(915) 772-1642**

June 19, 2020

El Paso County Judge  
El Paso County CommissionersThis is the report for emergency calls for the County of El Paso.  
The report covers the period from **March 26, 2020 to June 14, 2020****Executive Summary: Station Unit Responses**

<b>Calls and Times</b>	<b>YTD calls</b>	<b>YTD Avr Times</b>	<b>Current # of Calls</b>	<b>Average Times</b>
County Wide	5,568	8:24	1702	8:27
Fabens	959	8:18	382	8:12
Socorro	813	9:27	242	9:16
Horizon	1,858	8:24	575	8:47
Vinton	867	7:44	276	7:50
Montana Vista	864	8:34	173	8:14
City Responses	207	12:05	54	10:17

Patient Refusals and Cancellation Range from 30% to 37% of call volume per month. We continue to work with 911 interface because of duplicates and data issues. Approximately 10% are duplicates. This report is a combination of the Fractile Response Time and Excel Report.

**Mission Statement:**

Our mission is to provide the Citizens of El Paso County, Texas the best possible High Performance Pre-Hospital Care within the constraints of the funds available and the large area to be serviced. To create constancy of purpose for improving the standards of care, service and patient care.

*"Serving El Paso County Since 1984"*

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June 19, 2020

Calls for period 1,702

Subsidy for Period \$ 90,456.00

Last known Subsidies for Socorro – Oct. 2019  
& Horizon – March, 2020 -36,685.84Total Subsidy **\$53,770.16**

Subsidy Cost/Call \$31.59

Report Period 03/26/2020 to 06/14/2020.

	<u>Unincorporated</u>		<u>Incorporated</u>		<u>Total</u>	<u>Subsidy</u>	<u>Subsidy</u>
	Calls	Cancelled Calls & Refusals	Calls	Cancelled Calls & Refusals	Incorp. Calls	Cost for Call	Dollars for Period
Anthony	0	0	47	29	76	\$ 31.59	\$ 2,400.84
Clint	83	45	12	12	24	\$ 31.59	\$ 758.16
Vinton/ Westway	59	27	11	7	18	\$31.59	\$ 568.62
San Elizario	0	0	173	94	267	\$ 31.59	\$ 8,434.53

Respectfully,

  
Sylvia Huerta for Rachel B. Harracksingh,  
President*"Serving El Paso County Since 1984"*