



COMMISSIONERS COURT COMMUNICATION

AGENDA DATE : October 26, 2020

CONSENT OR REGULAR: Consent

CONTRACT REFERENCE NO
(IF APPLICABLE): N/A

SUBJECT: Quarterly Report of Life Ambulance

BACKGROUND/DISCUSSION OF TOPIC: To include statutory requirement, operational impact, or performance goal.

Quarterly Update of Response Times for County of El Paso

1. Station Unit Responses
2. Unincorporated and Incorporated Call Volume

FISCAL IMPACT:

General Fund

PRIOR COMMISSIONERS COURT ACTION (IF ANY):

N/A

RECOMMENDATION:

Accept Quarterly Report

COUNTY ATTORNEY APPROVAL

The attached document has been given legal review by the El Paso County Attorney's Office on behalf of the County of El Paso, its officers, and employees. Said legal review should not be relied upon by any person or entity other than the County of El Paso, its officers, and employees.

COUNTY ATTORNEY:

LEGAL REVIEW:

LEGAL REVIEW NOTES (If Applicable):

DATE:

SUBMITTED BY:

Rachel B. Harracksingh

Life Ambulance Service, Inc.

(915) 772-1642

LIFE**AMBULANCE SERVICE, INC.***Offering Paramedic Service*

P.O. BOX 26486
El Paso, TX 79926
(915) 877-3155

October 20, 2020

El Paso County Judge
El Paso County Commissioners

This is the report for emergency calls for the County of El Paso.
The report covers the period from June 15, 2020 to September 30, 2020

Executive Summary: Station Unit Responses

Calls and Times	YTD calls	YTD Avr Times	Current # of Calls	Average Times
County Wide	5,568	8:24	2494	8:53
Fabens	959	8:18	629	7:49
Socorro	813	9:27	268	9:30
Horizon	1,858	8:24	835	8:45
Vinton	867	7:44	442	8:16
Montana Vista	864	8:34	244	8:16
City Responses	207	12:05	76	14:50

Patient Refusals and Cancellation Range from 30% to 37% of call volume per month. We continue to work with 911 interface because of duplicates and data issues. Approximately 10% are duplicates. This report is combination of the Fractile Response Time and Excel Report.

Mission Statement:

Our mission is to provide the Citizens of El Paso County, Texas the best possible High Performance Pre-Hospital Care within the constraints of the funds available and the large area to be serviced. To create constancy of purpose for improving the standards of care, service and patient care.



"Serving El Paso County Since 1984"



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October 20, 2020

Calls for period 2,494

Subsidy for Period \$ 118,723.00

Last known Subsidies for Socorro – Oct. 2020
& Horizon – March, 2020 - 42,188.72

Total Subsidy \$ 76,534.28

Subsidy Cost/Call \$30.69

Report Period 06/14/2020 to 09/30/2020.

	<u>Unincorporated</u>		<u>Incorporated</u>		<u>Total</u>	<u>Subsidy</u>	<u>Subsidy</u>
	Calls	Cancelled Calls & Refusals	Calls	Cancelled Calls & Refusals	Incorp. Calls	Cost for Call	Dollars for Period
Anthony	0	0	69	51	120	\$30.69	\$ 3,682.80
Clint	119	57	24	23	47	\$30.69	\$ 1,442.43
Vinton/ Westway	104	47	21	25	46	\$30.69	\$ 1,411.74
San Elizario	0	0	191	126	317	\$30.69	\$ 9,728.73

Respectfully,


Sylvia Huerta for Rachel B. Harracksingh,
President*"Serving El Paso County Since 1984"*