



COMMISSIONERS COURT COMMUNICATION

AGENDA DATE : January 7, 2019

CONSENT OR REGULAR: Consent

CONTRACT REFERENCE NO
(IF APPLICABLE): N/A

SUBJECT: Quarterly Report of Life Ambulance

BACKGROUND/DISCUSSION OF TOPIC: To include statutory requirement, operational impact, or performance goal.

Quarterly Update of Response Times for County of El Paso

1. Station Unit Responses
2. Unincorporated and Incorporated Call Volume

FISCAL IMPACT:

General Fund

PRIOR COMMISSIONERS COURT ACTION (IF ANY):

N/A

RECOMMENDATION:

Accept Quarterly Report

COUNTY ATTORNEY APPROVAL

The attached document has been given legal review by the El Paso County Attorney's Office on behalf of the County of El Paso, its officers, and employees. Said legal review should not be relied upon by any person or entity other than the County of El Paso, its officers, and employees.

COUNTY ATTORNEY:

LEGAL REVIEW:

LEGAL REVIEW NOTES (If Applicable):

DATE:

SUBMITTED BY:

Rachel B. Harracksingh

Life Ambulance Service, Inc.

(915) 772-1642



P.O. BOX 26486
EL PASO, TX 79926
(915) 772-1642

Offering Paramedic Service

January 2, 2019

El Paso County Judge
El Paso County Commissioners

This is the report for emergency calls for the County of El Paso.
The report covers the period from October 1, 2018 to December 30, 2018

Executive Summary

Calls and Times	Current # of Calls	Average Times
County Wide	2,827	8.41
Fabens	625	9.31
Socorro	635	9:10
Horizon	972	8:59
Vinton	331	7:40
Montana Vista	168	7:59
City Responses	96	17:14

Patient Refusals and Cancellation Range from 30% to 37% of call volume per month.
We continue to work with the 911 interface because total duplicates and unassigned calls were 290.

Mission Statement:

Our mission is to provide the Citizens of El Paso County, Texas the best possible High Performance Pre-Hospital Care within the constraints of the funds available and the large area to be serviced. To create constancy of purpose for improving the standards of care, service and patient care.



"Serving El Paso County Since 1984"



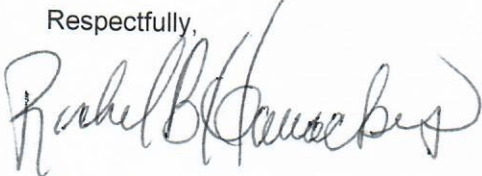
LIFE**AMBULANCE SERVICE, INC.***Offering Paramedic Service***P.O. BOX 26486
EL PASO, TX 79926
(915) 772-1642**

January 2, 2019

Calls for period 2,827
Subsidy for Period \$100,666.02
Subsidy Cost/Call \$35.61
Report Period 10/01/2018 to 12/30/2018

	<u>Unincorporated</u>		<u>Incorporated</u>		<u>Total</u>	<u>Subsidy</u>	<u>Subsidy</u>
	Calls	Cancelled Calls & Refusals	Calls	Cancelled Calls & Refusals	Incorp. Calls	Cost for Call	Dollars for Period
Anthony	0	0	55	36	91	\$35.61	\$ 3,240.51
Clint	84	37	16	19	35	\$35.61	\$ 1,246.35
Horizon	284	180	150	132	282	\$35.61	\$10,042.02
Socorro	0	0	410	247	657	\$35.61	\$23,395.77
Vinton/ Westway	44	28	25	15	40	\$35.61	\$ 1,424.40
San Elizario	0	0	144	71	215	\$35.61	\$ 7,656.15

Respectfully,



Rachel B. Harracksingh
President

*"Serving El Paso County Since 1984"*